Thoughts on Kent Gardner, President Center for Governmental Research Rochester, NY

Center for Governmental Research

Founded in 1915 by Kodak's George Eastman
15 staff members
Policy analysis & public sector management consulting
Education, government management, economics & public finance, human services, health care



Diversified Sources Consulting: Client-initiated - Local governments (cities, towns, villages, school districts) - Nonprofits (various United Ways, **Community Foundations, private** foundations) - State agencies Some access to corporate/individual/foundation support Geographically diverse: NY, NJ, MA, PA OH, ME—and AZ

Strategic Planning Process Board became VERY involved Emphasis (reflecting board's **business concentration**) on new ventures to earn unrestricted révenue **Outcome: Govistics, web-based** community profiles, web-based economic impact models



Challenges of Consulting Approach Problems are identified by others—can be good and bad Obligations to paying clients take precedence over self-initiated endeavors Contract focus changes nature of accountability: We track & report hours billed to activities and associated costs Contract marketing becomes path of least resistance—displaces time & effort that could be devoted to seeking support for more strategic ventures

Strategic Direction Re-thinking general fundraising Re-starting strategic planning process -Without direct board involvement With external consulting support Looking for "capacity building' financial support -Want to empower staff to "pursue issues about which they are passionate"

